



A DIVISION OF LAURENTIAN BANK SECURITIES

What to do in the event of Canada Post service interruption?

A potential labour dispute at Canada Post may lead to an indefinite postal service disruption.

Laurentian Bank Discount Brokerage, like many other organizations, would be affected by such a situation, particularly in regard to regular mail delivery of your statements and confirmation notices, as well as receipt of your payments.

Throughout this period, Laurentian Bank Discount Brokerage will continue to monitor the situation in order to minimize its impact and offer you solutions to keep your activities moving forward.

In the event of a postal service interruption, you will be able to:

MONTHLY STATEMENT AND CONFIRMATION NOTICE

We are encouraging you complete your registration to access electronic documents in order to access your "Monthly statement" and "Confirmation slip" online services.

CLIENT FUND DEPOSITS WITH LBDB

Internet (on line) payments: Clients may transfer funds on line to their LBDB account via their banking Website LBDB is registered under Laurentian Bank Securities as an eligible organization with several financial institutions under the Pay Bill option.

Please note that you are still responsible for making your payments on time, even if a labour dispute at Post Canada affects mail delivery.

Contact us for more details.