



What to do in the event of Canada Post service interruption?

A potential labour dispute at Canada Post may lead to an indefinite postal service disruption.

Laurentian Bank Securities, like many other organizations, would be affected by such a situation, particularly in regard to regular mail delivery of your statements and confirmation notices, as well as receipt of your payments.

Throughout this period, Laurentian Bank Securities will continue to monitor the situation in order to minimize its impact and offer you solutions to keep your activities moving forward.

In the event of a postal service interruption, you will be able to:

MONTHLY STATEMENT AND CONFIRMATION NOTICE

We are encouraging you to register from now on to Pop Croesus in order to access your “Monthly statement” and “Confirmation slip” online services. For more information, please contact your Investment Advisor.

CLIENT FUND DEPOSITS WITH LBS

Internet (on line) payments: Clients may transfer funds on line to their LBS account via their banking WebsiteLBS is registered as an eligible organization with several financial institutions under the Pay Bill option.

REQUESTS FOR CHEQUES TO BE MAILED TO CLIENTS

Direct deposit: With the client’s authorization, LBS can transfer funds electronically (EFT) to the client’s bank account.

(Note: The account must be coded accordingly based on the Direct Deposit form.)

Please note that you are still responsible for making your payments on time, even if a labour dispute at Post Canada affects mail delivery.

Contact your financial advisor for more details or to sign up for our electronic services.